

# Your opinion is important to us!

## Customer satisfaction poll

We are very interested in getting to know your assessment of our services. Please be so kind and complete the survey below, enabling us to meet your suggestions even better in the future.



Please send the completed survey to [gsm-contact@ezag.com](mailto:gsm-contact@ezag.com).

Customer
Device (Serial number)
Date



<b>1. Project Handling</b>			
1.1 Availability of the contact person			
1.2 Expertise of the contact person			
1.3 Quickness of project handling			
1.4 Quality of instruction / training			
<b>2. Product quality</b>			
2.1 Handling			
2.2 Repair susceptibility			
<b>3. Complaint</b>			
3.1 Response time			
3.2 Complaint handling			
<b>4. Overall satisfaction</b>			

Wishes for the future cooperation	
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We ensure you strict confidentiality of your data and guarantee that the data and its evaluation are used exclusively for our business purposes.  
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**Eckert & Ziegler**

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